

SUITES MEMORANDUM

This event has been canceled.

As you may be aware, the State of California has banned all gatherings and events over 250 persons due to the COVID-19 outbreak. For the safety of our guests, performers and employees, Cirque du Soleil will not be performing AXEL as scheduled at SAP Center from March 24-28, 2020. The official press release is below.

Cirque du Soleil and SAP Center Management are diligently working to reschedule these dates. At this time, we are asking you to discard your suite/relocation tickets and parking passes for these event dates. Tickets and parking passes will be removed off Account Manager. Should these event dates be rescheduled, new tickets and parking passes will be issued.

> For questions, please contact Suite Hospitality at (408) 999-5900 or Suitehospitality@sharkssports.net

Cirque du Soleil: Axel (Circus Ice Show)

March 26 - 28, 2020

SAP Center and Cirque du Soleil regret to announce that the following shows in suites have been CANCELED:

> Thursday, March 26, 2020 at 7:30pm Friday, March 27, 2020 at 4:00pm & 7:30pm Saturday, March 28, 2020 at 12:30pm, 4:00pm & 7:30pm



CIRQUE DU SOLEIL CANCELS AXEL PERFORMANCES IN SAN JOSE DUE TO THE CORONAVIRUS PANDEMIC

San Jose, CA (March 12, 2020) – The State of California has requested a ban on all public events over 250 persons to help contain the coronavirus pandemic. In conjunction with SAP Center Management and for the safety of our audience members and employees, Cirque du Soleil will not be performing AXEL as scheduled at SAP Center from March 24-28, 2020.

All ticket holders for AXEL in San Jose will receive official notice on how to proceed from the original point of purchase. If you have purchased your tickets through Ticketmaster, please note that you will automatically be refunded on the credit card used for the purchase.

The touring division at Cirque du Soleil will be working to reschedule these dates in the upcoming weeks. In consultation with local authorities and our business partners, Cirque du Soleil Entertainment Group and SAP Center Management is committed to provide a work and performance environment that will meet the highest standards of health and safety in this evolving situation worldwide.

Although this situation results from circumstances beyond their control, Cirque du Soleil and SAP Center Management apologize for any inconvenience this cancellation may cause.

Both organizations continue to monitor the situation and will share additional information to our loyal Cirque fans as needed. For any other questions, please contact the box office or our Customer Service team at 1-877-9 CIRQUE (1-877-924-7783).

About Cirque du Soleil Entertainment Group

Cirque du Soleil Entertainment Group is a world leader in live entertainment. On top of producing world-renowned circus arts shows, the Canadian organization brings its creative approach to a large variety of entertainment forms such as multimedia productions, immersive experiences, theme parks and special events. It currently has 4,900 employees from nearly 70 countries. Going beyond its various creations, Cirque du Soleil Entertainment Group aims to make a positive impact on people, communities and the planet with its most important tools: creativity and art. For more information about Cirque du Soleil Entertainment Group, please visit: <u>CirqueduSoleilEntertainmentGroup.com</u>.

About SAP Center

Located in the heart of Silicon Valley, SAP Center at San Jose is the premier sports and entertainment venue in Northern California. Each year, SAP Center hosts approximately 175 events featuring professional and amateur athletes, Olympic athletes, Grammy awardwinners, international recording artists, and a variety of performers who appeal to children and families alike. SAP Center at San Jose is home to the San Jose Sharks of the National Hockey League and San Jose Barracuda of the American Hockey League. For more information about SAP Center at San Jose and for a list of upcoming events, visit the SAP Center home page at <u>www.sapcenter.com</u>.

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