

Step 1: Login to My Sharks Account

Step 2: Click "Edit My Profile"

My Sharks Account

powered by **ticketmaster**

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The screenshot displays the My Sharks Account dashboard. On the left sidebar, the user is greeted with "Hello, Darion" and "You are currently in Account". Below this, there is a "Need Help?" section with a play button icon and links to "Watch out AccountManager tour" and "FAQ". A "view all quick links" dropdown menu is also present. The "Address Book" section shows "SJ Sharkie" with a "more" link. The main content area is divided into several sections: "Your Invoice" with links for "New Invoices" and "Completed Invoice", and a message stating "There are no outstanding invoices on your account. If you wish to view your invoice history please click on the link above." Below this is the "Manage My Tickets" section, which includes "My Ticket Options" with buttons for "TRANSFER", "PRINT", "SELL", and "DONATE TICKETS". A "manage my tickets" button is located at the bottom right of this section. The "My Upcoming Events" section features a smartphone icon and a message: "This icon on an event means you can also get in with your smartphone. Simply log into My San Jose Sharks AccountManager using your smartphone, select an event, and click 'view tickets'". An event for "Sharks vs. Flyers" is listed for "DEC 30 WED" at "7:30 PM || SAP Center at San Jose", with a "manage this event" button and a "Mobile Entry" link.

Step 3: You can now do the following

- Manage Personal Profile
- Manage Email Subscriptions
- Manage your Credit Cards and Bank Account Information
- Change your password
- View NHL Ticket Exchange Balance
- View Completed Invoices
- View Seller Payments
- Review NHL Team Exchange Resale Balance