

Step 1: Sign into your My Sharks Account and press Manage Tickets

# My Sharks Account

powered by **ticketmaster**<sup>®</sup>

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Hello, Darion [redacted]

You are currently in Account [redacted] [edit my profile](#)

**Need Help?**

▶ Watch out AccountManager tour

▶ FAQ

view all quick links [dropdown]

**Address Book**

SJ Sharkie

[more](#)

### Your Invoice

[New Invoices](#) | [Completed Invoice](#)

There are no outstanding invoices on your account. If you wish to view your invoice history please click on the link above.

### Manage My Tickets


#### My Ticket Options

<b>TRANSFER</b> Transfer tickets to friends.	<b>PRINT</b> Print your ticket.	<b>SELL</b> List your tickets for sale.
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**DONATE TICKETS**  
Donate your tickets to charity.


[manage my tickets](#)

#### My Upcoming Events

 This icon on an event means you can also get in with your smartphone. Simply log into My San Jose Sharks AccountManager using your smartphone, select an event, and click 'view tickets'

**JAN 23 SAT** **Sharks vs. Wild**

1:00 PM || SAP Center at San Jose

 **Mobile Entry**

[manage this event](#)

### Ticket & Plan Purchases

<b>BUY PACKAGES/TICKETS</b> Buy full and/or mini-season plans or single-game tickets	<b>TICKETMASTER.COM</b> Search Ticketmaster for all your ticket needs.
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Step 2: Select the date of the game you wish to transfer.

Transfer & Resale

January 2016 ▼

📅 ☰ ⚙️ Advanced Options

Sun	Mon	Tue	Wed	Thu	Fri	Sat
					1	2
3	4	5	6	7	8	9
10	11	12	13	14	15	16 Sharks vs. Stars ⓘ
17	18 Sharks vs. Se... ⓘ	19	20	21	22	23 Sharks vs. Wild ⓘ
24	25	26	27	28	29	30
31						

Step 3: Press the transfer tab, select the seat numbers you wish to transfer then press the transfer button

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Hello, Darion

You are currently in Account



This icon on an event means you can also get in with your smartphone, no matter which ticket delivery you chose! Click on an event and look for the mobile icon.

## Manage My Tickets

select an event

Transfer & Resale

manage more tickets

transfer (2)

back to January

**JAN**  
**23**  
SAT  
**Sharks vs. Wild**  
SAP Center at San Jose - 1:00 PM  
Mobile Entry

[ticket detail](#) [ticket history](#) [my notes](#)

Select an action below to manage your seats.

Print-at-Home

**Transfer tickets**

Donate to Charity

Section 120, Row 23

You have 4 seat(s)

Select All

seat details	current entry method to event	ticket status
<input checked="" type="checkbox"/> Seat 9	Action required	
<input checked="" type="checkbox"/> Seat 10	Action required	
<input type="checkbox"/> Seat 11	Action required	
<input type="checkbox"/> Seat 12	Action required	

Step 4: Select the person you wish to transfer to, if you do not see them on your list, enter a new contact, then press Next Step

» TRANSFER
CONFIRMATION

Hello, Darion  
You are currently in [Account](#)

[view all quick links](#)

▼

**2 Easy Steps to Transfer Your Tickets**

1. Select a recipient.
2. Review & submit.

step 1: define recipient
step 2: review & submit

Below is a summary of the **2 item(s)** you have selected to transfer.

### Items You Are Transferring

item	details	number of items	fee	edit items
<b>Sharks vs. Wild</b>	Section 120 Row 23 SAP Center at San Jose	2	2 x \$0.00	\$0.00
				<b>Transfer Fee Total</b>
				<b>Total Due</b>
				<b>\$0.00</b>

### Choose Transfer Recipient

Name	Email Address	
<input checked="" type="radio"/> SJ Sharkie	sjsharkie@i	<a href="#">edit</a>   <a href="#">delete</a>
<a href="#">Enter a New Contact</a>		

### Optional Message

Enter an optional message for the transfer recipient.

### Email Reminder

Define how many hours or days prior to the event a reminder email is sent to you. This reminder email is only sent if the recipient hasn't accepted your offer.

Notify me if my ticket(s) are unclaimed  prior to the event start time.

**Please Note:** All ticket(s) must be claimed prior to the event start time. An email reminder will be sent to the recipient 24 hours prior to the event cut off time if ticket(s) are unclaimed.

### Item Price

Display original item price on Transfer offer. [?](#)

Do not display original item price on Transfer offer. [?](#)

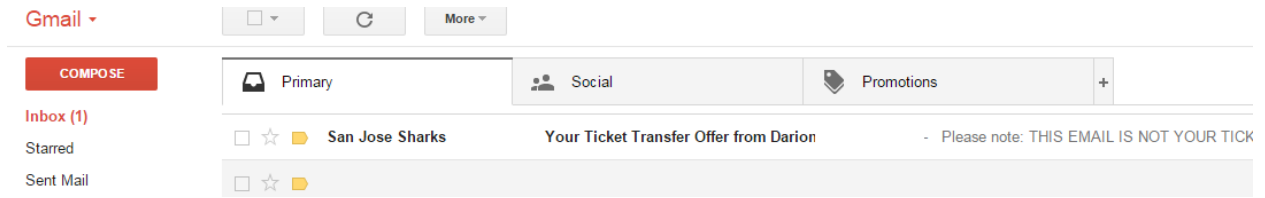
Total Amount

**\$0.00**

[next step](#)

Step 5: Confirm the tickets and accept our terms and agreement after you have read them. Your tickets are now transferred.

Step 1: Check the inbox where you would receive transferred tickets, open the email.



Step 2: Click to accept tickets

**Please note: THIS EMAIL IS NOT YOUR TICKET(S). You must click on the button below, log in or create an account and follow the simple process to accept your ticket(s).**

Dear Darion,

**Darion** offering tickets to the event(s) listed below. **To collect the items offered to you, please click on the button below and follow the simple instructions.** If you can't make the event or don't want the tickets, please click 'decline tickets' below and follow the quick decline process.

[Reply](#) directly back to Darion Afshar-gomez

**CLICK HERE TO ACCEPT TICKETS**

If the image to accept tickets does not appear, [click here](#)

**[CLICK HERE TO DECLINE TICKETS](#)**

### Items Offered To You

**Please Note: This Transfer offer expires on Saturday, January 23, 2016 at 1:30 PM**

Minnesota Wild  
SAP Center at San Jose  
Sat, Jan 23, 2016  
1:00PM

**Section 120, Row 23, Seat 9 \$0.00**

**Section 120, Row 23, Seat 10 \$0.00**

If you have previously accepted this offer and wish to manage your tickets, please [login](#).

Do not reply to this email. If you have any questions or need assistance, please visit our [help pages](#) or contact [customer services](#).

Step 3: Once you are on you signed into your Sharks Account, press View Offer.



# SAN JOSE SHARKS

## My Sharks Account

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Hello, Darion  
You are currently in Account  
[edit my profile](#)

**You have received a transfer offer!** [view offer](#)

**Need Help?**  
▶ Watch our AccountManager tour  
▶ [FAQ](#)

### Your Invoice

[New Invoices](#) | [Completed Invoice](#)

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[view all quick links](#)



**Address Book**

[add a contact](#)

### Ticket & Plan Purchases

#### BUY PACKAGES/TICKETS

Buy full and/or mini-season plans or single-game tickets

#### TICKETMASTER.COM

Search Ticketmaster for all your ticket needs.

Step 4: Press Accept Offer



# SAN JOSE SHARKS

## My Sharks Account

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Hi **Darion**

Account:

### Transfers Received | Transfers Sent

[← manage my tickets](#)

From: **Darion Afshar-gomez**

JAN  
**23**  
SAT

**Sharks vs. Wild**  
1:00 PM | SAP Center at San Jose

📍 **Section 120, Row 23, Seat 9 - 10**  
2 tickets

Offer expires: 01/23/16 1:30 PM

[Decline Offer](#)

[Accept Offer](#)

Step 5: Agree to our terms of use after reading them and complete transfer

» TRANSFER

CONFIRMATION


## Transfer - Accept Tickets

step 1: select delivery

step 2: review & submit

Below is a summary of the 2 items transferred to you.

### Items Transferred to You

item	details	fee	fee total
 <b>Sharks vs. Wild</b> Sat, Jan 23, 2016 1:00 PM SAP Center at San Jose	Section 120 Row 23 Seat 9 - 10	2 x \$0.00	\$0.00
Transfer Fee Total			\$0.00
Total Due			\$0.00

I agree to the **terms of use**. By using this Digital service you agree that your personal information will be used and disclosed as permitted by the My San Jose Sharks **Privacy Policy**, which allows the San Jose Sharks, Ticketmaster and others to send you event-related information and other special offers. If you have any questions please contact 408-999-5757.

Total Amount  
**\$0.00**

« previous step

**complete transfer**

Step 6: You may now manage your tickets on your account, if you need help printing tickets please see our print at home tutorial.